

FREQUENTLY ASKED QUESTIONS

Why would I chose the Boat Rental Club over the Boat Rental if I have to pay \$200 more?

Because the \$200 gets you a Boater Safety Certificate and a hands-on course that allows you to rent larger boats with larger HP.

Why would I join the Club?

The Club is for people who like time share situations and like to have quality things.. You pay a higher price but can use the boats as much as you want, and the Boat Club has Newer, higher horsepower engines. GWL Boat Club is a private club. This means that our boats are only available to Members. We do not rent or charter our boats. (However if a club boat is not available there will be use of our rental boats for club members') .Our members are the only ones with access to the fleet.

What are the cost and extras involved in each?

Like most clubs we charge a onetime Initiation Fee and a monthly membership fee. We do not require long commitments from our members; you can join for as little as one year. Please call or email for pricing. Only extra cost is fuel or any type of rental to go along with the boat. The rental are one set price plus tax and include fuel.

Will I get training?

Yes. All members and renters get some type of training. Club Members attend one classroom session (to get safety certificate) followed by "On the Water" training with one of our many captains. Training covers general navigation, docking, and safety.

What is involved in getting the boater Certificate?

An 8-hour course given by the Coast Guard at our location. The price is included in the \$200 fee. If you already have a certificate the fee drops to \$100 for the lesson.

Where do I pick up the boats when I rent one or from the Club?

The Club Boats will be at the Cove Castle and a dock hand will be there to help you get on your way. The rental Boats will be at Greenwood Lake Boat Rentals which is just south of the Castle on the East shore. The Club rentals boats can be either at GWL Boat Rental or Greenwood Lake Marina depending on the boat but you will get an email or text of where the specific boat you rented is and where to park.

What are we allowed to bring on the boat?

Pretty much the only thing we **DO NOT ALLOW** on the boat is smoking and hookah pipes. Pets are allowed. Alcohol is allowed but driving a boat is the same as driving a car so the driver **CAN NOT** be drinking. If you get pulled over drinking by police or State Police the same laws apply to DUI and you will lose your D.L. same as if driving a car. Hard liquor is not recommended and if we see you are out of control and disobeying the laws, we will pull the rental with no refunds.

What is the age requirements for rentals/Club?

21 Years of age for rentals -25 Years of age for Boat rental Club Boats and 30 Years of age for the Club.

What if we wanted to stay out late with a boat after normal hours?

That can be arranged in either club prior to the rental date by calling and setting it up. It cannot be done with a regular rental.

Do you have any overnight rentals?

We have house boats that can be rented for overnight stays The Houseboat only sleeps 2 -4 but 2 comfortably. It can be rented in combination with a club boat. A Houseboat may be added to the Club if enough interest is shown in it.

Are there any limitations on # of reservations in the Club?

Members have Unlimited access to boats. Boat as much as you like but must keep only 4 reservations at a time on the system. Use one and make another.

How do I reserve a boat?

We have 2 online reservation systems that you can reserve a boat 24 hours / day up to 6 months in advance of when you want to go out. Members and renters may also boat "Spur of the Moment" by speaking with our dock staff directly and reserving a boat.

How many reservations can have?

Club Members may have a maximum of four advanced reservations on the books at any given time. Once a reservation is used, a new one may be made. Renters can have as many as they want at a time with a credit card on hold in the system.

Can I get a boat on short notice- Same day pick up?

Yes. Simply call the marina and we will tell you what's available and you reserve it for same day pick up if that's what you would like. Same day use does not count as one of your 4 reservations. As far as rental the same thing goes. You can call morning of and if there is an open boat we will get you into one.

What size boat will I be able to rent?

All rental boats range from 18' to 27'. Without a safety certificate you are limited to the small boats with less HP typically up to 25FT. With a certificate you can rent the larger higher HP boats.

What size boats can I get with the Club?

Club boats range from 20-26' and currently include Deck boats, Pontoons, and Double Decker pontoons. More boats will be added yearly as membership grows. Members choose the boat they need when making reservations.

ARE THE BOATS WELL MAINTAINED?

Absolutely, in fact, all boats are inspected weekly by the CBC dock staff using a 50 point checklist of safety equipment, hull condition, electronics, and general mechanical items.

Is Insurance Included?

GWLM maintains insurance that covers all of our vessels as well as third party liability. Members generally are only responsible for paying any deductible that may apply if they damage a boat.

What If the boat breaks down?

You will have a special # to text in case of emergency and someone will come out to check out the boat and repair/ tow you and the boat in if that is needed.